

## **Wahl Clipper Pty Limited**

### **PRIVACY NOTICE**

**(Website)**

**Last updated: 30 June 2021**

This Notice is an assurance to you that Wahl is concerned about how your Personal Information is collected, processed, stored, transferred, and destroyed. Wahl secures your Personal Information from unauthorized access, use or disclosure. Please note that this Notice applies to Wahl Pty Limited.

#### **What is Personal Information?**

Personal Information is any information that personally identifies you, this information may include but is not limited to your name, race, gender, pregnancy, marital status, mailing address, phone number, email address, education, employment history, and their financial history (such as their credit history).

#### **What is Special Personal Information?**

Special Personal Information is any information relating to your religious or philosophical beliefs, race or ethnic origin, trade union membership, political opinions, health, sexual life, biometric information or criminal behaviour.

#### **How does Wahl Protect Your Personal/Special Personal Information?**

Wahl assures you that it has put stringent IT security measures and access controls in place to protect your Personal Information from misuse, interference, loss, unauthorised access, modification or disclosure. Wahl further assures you that it will not use or share your Personal/Special Personal Information with any service providers, or third parties outside of the limitation to which you have consented.

Wahl collects personally identifiable information, such as your ID number, e-mail address, name, home or work address or telephone number through its cash and customer application forms. There is also information about your computer hardware and software that is automatically collected by Wahl. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by Wahl for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Wahl website.

Please keep in mind that if you directly disclose Personal information or personally sensitive data through Wahl public message boards, this information may be collected and used by others. Please note: Wahl does not read any of your private online communications. Wahl is not responsible for the Privacy Notices or other content on Web sites outside of Wahl Holdings Group Web site.

### **Use of Your Personal Information**

Wahl does not sell, rent or lease its client lists to third parties. Wahl may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Wahl may share data with trusted partners to help us perform statistical analysis, send you email or postal mail. All such third parties are prohibited from using your Personal Information except to provide these services to Wahl, and they are required to maintain the confidentiality of your information. Wahl does not use or disclose sensitive Personal Information, such as race, religion, or political affiliations, without your explicit consent.

Wahl keeps track of the websites and pages our customers visit within Wahl, to improve the quality of our services. This data is used to deliver customized content and advertising within Wahl to customers whose behaviour indicates that they are interested in a particular subject area. Wahl Web sites will disclose your Personal Information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:

- (a) comply with legal process served on Wahl or the site;
- (b) protect and defend the rights or property of Wahl; and
- (c) act under exigent circumstances to protect the personal safety of users of Wahl, or the public.

### **Use of Cookies**

The Wahl website use "Cookies" to help you personalize your online experience. A Cookie is a text file that is placed on your hard disk by a webpage server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the Cookie to you. One of the primary purposes of Cookies is to provide a convenience feature to save you time. You can accept or decline Cookies. If you choose to decline Cookies, you may not be able to fully

experience the interactive features of the Wahl services or websites you visit. For more information please see our [Cookie Policy](#).

### **What are Your Legal Rights?**

You have the right to:

- Access your Information;
- Update your information;
- Restrict the processing or sharing of your information;
- Object to the use of your data, including the use of your personal data for direct marketing;
- Withdraw consent and
- To lodge a complaint with the Information Regulator.
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Wahl encourages you to review the Privacy Statements/Notices of websites you choose to link to from Wahl so that you can understand how those websites collect, use and share your Personal Information. For more information on your rights are and how you can exercise them, you can access our [Privacy Policy](#). You can also refer to TUFH's [POPIA and PAIA Manuals](#).

Please note that by using this website you consent to this Privacy Notice. If you do not consent to this Privacy Notice, you must stop using this website immediately.

### **How to lodge a complaint?**

All comments, questions, concerns or complaints regarding your Personal Information should be forwarded to Wahl's designated Information Officer and Deputy Information Officer:

<b>Name</b>	<b>Designation</b>	<b>Email address</b>
Pat Knight	Information Officer	<a href="mailto:privacy@wahlsa.com">privacy@wahlsa.com</a>
Gracious Ncube	Deputy Information Officer	<a href="mailto:privacy@wahlsa.com">privacy@wahlsa.com</a>

This privacy notice may be updated from time to time, and you will always be able to find the most recent version on this site.

Queries can also be directed to the Information Regulator:

**Website:** <http://justice.gov.za/inforeg/>

**Tel:** 012 406 4818

**Fax:** 086 500 3351

**Email:** [inforeg@justice.gov.za](mailto:inforeg@justice.gov.za)